

GENERAL NOTICES

- Consistently make multiple backup copies of your data for your protection. Hard disk drives are subject to failure at any time.
- We and our affiliated parties have no liability whatsoever for your use of any information or service. Furthermore, we and our affiliated parties shall not be liable for any special, indirect, punitive, consequential, incidental damages, or damages for lost profits, loss of revenue, loss of data, or loss of use, arising out of or related to this manual or the information contained in it, whether such damages arise in contract, negligence, tort, under statute, in equity at law, or otherwise, even if Ciphertex has been advised of the possibility of such damages.

CAPACITY DISCLAIMER

Actual accessible hard drive capacity will indicate up to 10% lower than stated under different operating systems and formatting. Therefore a 500GB capacity drive may show up as a 450GB drive (approximately).

WARRANTY PERIOD

The limited warranty period for CX-2500ES3 hard drives is two years for parts and labor.

TECHNICAL SUPPORT/RMA

Telephone: +1 (877) 977-8878 toll free
Hours: 9:00 am - 5:00 pm PST, M-F (excluding holidays)
Email: support@ciphertex.com

Trademarks Acknowledgements

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FCC CE Compliance

Designed / Assembled / Integrated / Tested
In the USA using domestic and/or foreign components

Design and specifications subject to change without notice.



CX-2500ES3

eSATA & USB 3

QUICK INSTALLATION GUIDE



Maximum Security | Maximum Performance | Maximum Value

CONTENTS



CX-2500ES3 • Key Token (3) • USB power cable • Carrying Case • Installation Guide

SYSTEM REQUIREMENTS

Mac Users

Hardware:

eSATA and USB 3

PowerPC or Intel Processor

Mac OS 9, X, Leopard or Snow Leopard

Min. Recommended memory: 512 MB RAM

PC Users

Hardware:

eSATA and USB 3

Microsoft Windows 2000, ME, XP, Vista or

Windows 7, LINUX

Min. Recommended memory: 512 MB RAM

* If you wish to utilize eSATA ports and your computer does not support such interfaces you may be required to purchase an interface as an optional device.

To ensure there is a spare key, your CX-2500ES3 comes with one pair of keys. These two keys have identical encryption codes. One of these keys should be kept in a safe and secure location and can be sent back to Ciphertex for duplicating additional keys. If you are down to the last key, be sure to make a back up of all the data stored inside your encrypted hard drive prior to sending the last key to Ciphertex. Ciphertex is not responsible for key lost in the mail or retrieval of data inside the encrypted hard drive.

- The Ciphertex key **MUST** be inserted at the front of the drive enclosure in order for the drive to be ACTIVATED.
- Once the drive is INITIALIZED using the key that comes with the kit, the drive can only be accessed by the original key.
- The 2 keys that come with each CX-2500ES3 bundled kit has their own unique encryption code. So the keys among different kits are not interchangeable.
- If you have multiple sets of CX-2500ES3 kits and would like all the keys to have the same encryption code, you may make this request at the time of your order or mail the keys together with master key back to Ciphertex to recode them for you. Again, be sure that you keep a spare key with you. Make a back up of your data if you are mailing in your last key.

1

CONNECTING THE DRIVE

Insert the digital key (key-token) in the back of the CX-2500ES3 for authentication first.



NOTE: eSATA port does not provide power to the drive. Therefore you must connect the eSATA cable FIRST, then connect the USB Cable to power the drive. If USB is connected first, the computer will read the device as USB and not eSATA.

2

CONNECTING VIA eSATA PORT

Connect one end of the eSATA cable to the eSATA ports of your computer and then the other end to the eSATA port in the CX-2500ES3 device.

3

The hard drive is preformatted for plug-and-play operation. After a few seconds a Ciphertex-HD icon will show on "My Computer" folder under the Windows OS. Under the Mac OS, Ciphertex-HD will appear on the "Desktop"

4

Click (double click) on the Ciphertex-HD icon to access the drive.